

Minutes of Board meeting in Public
Held at 2pm in Community Hall 2, The Lantern
Monday 26th February 2018

Present:	Daphne Lewis	DL	Chair
	Terry Harte	TH	
	Vanessa Barrett	VB	
	David Voysey	DV	
	Angie Saganowska	AS	
	David Beechey	DB	
	Anne Wignall	AW	
	Bob Welch	BW	
	Steve Price	SP	
	Jane Randall-Smith	JR-S	
In attendance:	Steph Dunbar	Minute Taker	
	Claire Old	CO	
	2 members of the public		

1. Welcome, introductions and apologies

There were no apologies.

2. Declarations of Interest

AW declared her role as Chair of AgeUK Shropshire, Telford & Wrekin.

3. Presentation

DL introduced Claire Old, Shropshire's Urgent Care Director.

CO talked about her background as a nurse & midwife, trained at RSH. CO gave information about her experience working in different clinical settings nationally and internationally, including running a general practice for six years.

The amount of time patients spend in hospital was discussed, including what is known as 'decompensation' (the keeping of patients in hospital beyond the time they need acute care). Looking at the decompensation of patients lead into a piece of work around patient flow and movement through systems; which resulted in 'Discharge to Assess', CO explained the discharge pathways.

It was agreed that Shropshire's current concerns were likely to be a long term problem. CO's team were assessing how to achieve 'what good looks like' locally, including putting in place a programme of change through high impact changes. Topics for change were discussed, including; how to attract staff; promote skills substitution throughout the workforce and encouraging services to work closely.

CO noted that her work would now take place as part of the STP, with a project manager in place from March to help with work on Urgent Care. It was noted that Executives from each Trust within the STP had been charged with leading impact change within their own organisation, to help encourage accountability.

a) Questions

- CO was asked whether part of her work would eventually look at integrating the role of out of hospital care within the county (currently provided by a mixture of GP surgeries and Community Hospitals)?
 - *CO commented that the focus of work will be identifying patient needs and how to simplify the service for patients. CO's role will be to say that the patient would like to see, not get involved in the money or politics of the system.*

When asked if there was a figure that would address issues within the current community services system, CO advised that she felt it would be unrealistic to name a cost at this time. CO felt that serious decisions would have to be made regarding the level of services that would need to be available.

- CO was asked if her work will cover addressing the patient understanding of NHS FutureFit, including the difference between an Urgent Care Centre and an Emergency Department?
 - *CO commented that part of her role will be to try and help patients understand what the best practice is and inputting into what is best for patients.*
- CO was asked how will making a system work more effectively address the effects of the large scale social care funding deficit?
 - *CO explained how plans to reduce unnecessary patient stays in hospital will reduce decompensation and therefore the need for social care.*

CO noted that Shropshire, Telford & Wrekin faced its own system challenges and that with no one version of what 'good' looks like it will be hard to say how long it would take to achieve 'good' locally.

- CO was asked why she felt that 'Discharge to Assess' had not worked effectively in the county before, despite being put in place several years ago
 - *CO noted that locally patients on pathway three do not currently receive re-enablement; CO's team will be looking into why this doesn't happen and addressing appropriate points.*

One member of the public noted that they were pleased that CO had joined the system and felt confident that positive change would happen with CO's help.

DL thanked CO for coming to speak to the Board and for answering questions.

4. Board meeting in Public held on 6th September 2017

a) Approval of minutes

The minutes were agreed for accuracy and signed by the Chair.

Action: Add BW to attendees list.

b) Action plan

It was agreed to add Men's Health (8) to the forward plan discussions.

c) Matters Arising not on the agenda

The were no matters arising.

5. Finance and H.R.

a) Management accounts to end January 2018

A report was provided and approved by the Board.

6. Governance

a) Risk Management

The updated matrix was provided and accepted by the Board.

It was noted that a risk review meeting would be held in March.

Action: SD to send Risk review invite to AW

b) Policy Review

A paper was provided by JR-S detailing the outcomes of the recent policy review meeting.

The policies were accepted by the Board; it was suggested that volunteers be added to the title of the Development policy, if appropriate.

Action: JR-S/SD to update policy title

7. Reporting

a) Chairs report

A report was provided for information.

b) Board member reports

A report was provided for information.

c) Chief Officer's report

A report was provided for information.

8. Current Activities

a) Reports from Committee meetings

i. Enter & View

An update was provided for information as part of VB Board report.

ii. Marketing

AW provided a report for information.

9. A.O.B- if notified in advance

There was no other business to discuss.

10. Questions from the public

There were no questions for the Board.

11. Dates of future Board Meetings

Action: SD/JR-S to arrange via DoodlePoll

12. Resolution to manage confidential business in a closed meeting

The resolution was agreed.