



# Health Care, Social Care and Well-being services during the Covid-19 Pandemic

## Appendix B - Survey Questions

Survey responses:  
9 April - 31 May 2020

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## Section 1 - Your experiences

- 1. Have you had Coronavirus / COVID-19? (Symptoms can include a high temperature, a new, continuous cough and breathlessness)**
  - Yes - I've been tested
  - Possibly - I've had symptoms but not been tested
  - No - I've not had symptoms
- 2. Have you found it easy to find clear and understandable information about what to do to keep yourself and others safe during the coronavirus/COVID-19 pandemic?**
  - Yes
  - No

Would you like to tell us more about this, and where you were able to find this information?

- Free Text

- 3. How confident do you feel that you could access support if you need it?**
  - Very Confident
  - Confident
  - Somewhat confident
  - Unconfident
  - Not confident at all
- 4. Has your mental health and wellbeing been affected by the coronavirus/COVID-19 pandemic? (For example, through increased anxiety, as a result of social isolation, or a lack of access to community groups and activities?)**
  - Yes, significantly
  - Yes, to a slight degree
  - No

Would you like to tell us more about this?

- Free Text

- 5. Has your healthcare for other conditions been affected by the coronavirus/COVID-19 pandemic? (For example, through cancelled operations or appointments, difficulty obtaining prescriptions or medication, difficulty making GP appointments?)**

- Yes
- No
- Not applicable

Would you like to tell us more about this?

- Free Text

**6. Has your experience of social care been affected by the coronavirus/COVID-19 pandemic? (For example, visits from care workers, access to residential or nursing care homes, etc)**

- Yes
- No
- Not applicable

Would you like to tell us more about this?

- Free Text

**7. How important is for you to connect with family and friends on a weekly basis?**

- On a scale of 1-10 (with 1 being unimportant and 10 being very important)

**8. How often are you connecting with family and friends on a weekly basis?**

- On a scale of 1- 10 (with 1 being never and 10 being very often)

**9. Over the past week how many people have you had around you that provide you with support on a regular basis?**

- Free Text

**10. Has anything helped you cope day-to-day during the pandemic?**

(e.g. Learning to manage anxiety better, support from the community, etc.)

- Yes
- No

Would you like to tell us more about this? What resources or services have helped? (websites, apps, local services or community schemes etc.) Do you feel there is other support that you are not receiving that would be helpful to you and your family? If so what and how would you like to access it?

- Free Text

**11. Is there any other way that you feel your health, care, or wellbeing has been affected by the coronavirus/COVID-19 pandemic that you would like to tell us about?**

- Free Text

## **Section 2 - A bit about you**

Your responses to this survey are anonymous, but we are collecting this demographic information to see if there are any areas of the county or groups of people that are particularly strongly affected by the pandemic.

**12. Your Postcode (This will be used for mapping where respondents to the survey are from and will not be used to identify you or for any other purpose.)**

- Free Text

**13. Age Range**

- Under 18
- 18 - 24
- 25 - 34
- 35 - 44
- 45 - 54
- 55 - 64
- 65 - 74
- 75 - 84
- 85+

**14. Gender**

- Free Text

**15. Do you consider yourself to have a disability?**

- Yes
- No
- Prefer not to say

**16. What is your ethnicity?**

- Free Text

**17. Please check any of the following that apply to you**

- I'm a carer for an adult
- I'm a carer for a child
- I'm currently working

- I'm a key worker
  - I'm not currently working
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