

Our volunteers are at the heart of what we do

Our volunteers are out in the community every day listening to people to find out if health and care is working for them.

Whether you want to gain valuable work experience, help improve care in your community or learn new skills, there are lots of ways you can join us to make a real difference.

Our volunteers support us in many different ways. From speaking to local people to find out what they think about health and care, to using these views to influence those who run services, volunteers play an important role at Healthwatch.

Volunteer roles with Healthwatch Shropshire

Enter and View Authorised Representative

Our E&V authorised representatives visit care homes, hospital wards, clinics, GP surgeries etc. to see for themselves how services are being delivered and to speak to people receiving services about their experiences.

Community Support Volunteer

Our community support volunteers spread the word about Healthwatch Shropshire within their own local communities by putting up posters, handing out leaflets and promoting our latest projects.

Engagement Support Volunteer

Engagement support volunteers attend events, meetings and groups to speak to people about health and social care.

Board Member

Healthwatch really benefits from the skills, experience and knowledge of our Board members who provide oversight, ensuring we are fulfilling our contractual and legal obligations but also contribute to planning our future work and focus.

You can volunteer for more than one role if you wish, for example some of our Board Members are also Enter & View Authorised Representatives

We do lots of other work which volunteers can get involved in too such as research, reading and commenting on documents and assisting at events. So even if you don't see a specific role that you would like to apply for we'd still love to hear from you if you have an interest in health and social care and would like to get involved with the work of Healthwatch Shropshire.

Healthwatch Volunteer together with our Enter and View Officer at our Annual Event 2020



Fran's Story

Since becoming a volunteer at Healthwatch Shropshire I have particularly enjoyed being involved in some fact-finding about End of Life Care out of hours. I was able to use my knowledge and background to access several useful areas. It's nice to be useful, using knowledge & life skills learnt over many years and I enjoy learning new skills, too. I like the idea that 'ordinary' people are able to have a voice anonymously about the services that they receive. It's also good to be part of a team again.

Fran is an E&V Authorised Representative and Engagement Volunteer

Fran signing people in at our Annual Event 2020



Helen's Story

Hello my name is Helen. I volunteered for Healthwatch Shropshire after I retired, six years ago, as I felt I wanted to be useful and Healthwatch seemed like a worthwhile thing to be involved with. We work as a team and I have visited care homes, hospitals and GP surgeries looking and asking people what it is like to live, work or visit these places.

Helen is an E&V Authorised

Bob's Story

Having spent my career in social care as a profession, I was keen, in retirement, to identify opportunities for continued involvement. That is why I volunteered to be a Healthwatch Shropshire Trustee. This has enabled me to remain in touch with health and social care developments to promote a greater focus on social care within Healthwatch, having long campaigned for a better integrated health and social care system. It is a privilege to be chairing the Enter & View Committee, approving volunteers' reports on people's direct experiences of health and social care services. These reports of consumers' experiences can have a significant impact, sometimes on an immediate basis, in the quality of care which is provided.

Bob is a Board Member

Please contact us to find out more and have an informal chat about volunteering with us. We look forward to hearing from you.

healthwatch
Shropshire

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