

Engagement Support Volunteer

Supported by: Volunteer Officer and Community Engagement Officer

Purpose: To support or represent Healthwatch Shropshire at local and county-wide events. To engage with local people and encourage others to become involved.

Key Activities

- Supporting Healthwatch Shropshire deliver engagement activities in the community, such as market stalls, hospital stands, either as part of a team or alone
- Collecting people's comments on their experiences of health and social care services in Shropshire at engagement activities
- Provide basic information and signposting to people (where appropriate), with support and training
- Encourage individuals to become members of Healthwatch Shropshire
- Distributing leaflets and other promotional materials
- Helping at Healthwatch Shropshire run events
- Giving talks to local groups about Healthwatch Shropshire (with appropriate support and training)

- Supporting delivery of Healthwatch Shropshire surveys and projects
- Acting as an ambassador for Healthwatch Shropshire

Person Specification

- Listening and note taking skills
- Ability to act objectively
- Open Minded
- Reliable
- Tact and diplomacy
- A desire to help make positive change
- Good interpersonal skills
- Have access to a car

Time Commitment

You can do as much or as little as you like. There will be some periods that are busier than others, and the time commitment will vary depending on what opportunities you get involved in.

Training and Support

Volunteers receive an induction to the organisation and role. A full training package is provided to support the role.

On-going support is provided from relevant members of the staff and volunteer team through supervision sessions and quarterly volunteer meetings.

Benefits

All volunteers become members of Healthwatch Shropshire, enabling you to be kept up to date about our work, informed of the latest opportunities and to have your say in identifying priorities in health and social care in Shropshire.

Healthwatch Shropshire is committed to thanking its volunteers and organise a number of events during the year. Reasonable travel expenses are covered.

How to Apply

Please complete an application form and return by email to enquiries@healthwatchshropshire.co.uk or by post to the attention of the Volunteer Officer, 4 The Creative Quarter, Shrewsbury Business Park, Shrewsbury, Shropshire, SY2 6LG.

You can request an application form by phone, letter or email or you can download one from our website www.healthwatchshropshire.co.uk