

Vanessa Barrett

Briefing on activities between September to November for Board meeting 28th November 2019

I attended the internal Intelligence Committee and Business Committee meetings as well as a few external meetings in Shropshire. These included:

One Primary Care Commissioning (PCC) meeting. Good progress appears to be being made in developing the Primary Care Networks.

One Acute Reconfiguration (Future Fit) Implementation Oversight Group (IOG) meeting. HWS has a seat on this group as a 'stakeholder'.

The report from the SoS Independent Re-Configuration Panel (IRP) was received at the end of October. It said: *After careful consideration, the IRP is of the view that:*

- 1. The new model of hospital care should be implemented, and that the emergency care centre is better located at the Royal Shrewsbury Hospital (RSH).*
- 2. the 'urgent care model should enable as much clinically appropriate care to be delivered at the Princess Royal Hospital (PRH) as possible*

A meeting with the SaTH top team and colleagues from HWT&W and Powys CHC.

Shropshire Council is working up a 'Community and Rural Strategy and I attended a workshop to contribute towards this.

I attended the national HW conference in Birmingham on 2nd-3rd October. Two sessions I found particularly interesting were from Donna Hall (the main influence behind the 'Wigan Deal' which has transformed ways of working and collaboration between Council and NHS partners in Wigan), and from Healthwatch Leeds which took a very different approach to public engagement, but seeking similar outcomes.

The Chief Officer and I met with our commissioner twice over the period. He commended the new format for KPIs, with examples of the effectiveness of HWS activities. The format is based in part on the approach taken in the national Healthwatch Quality Framework.