

Press Release

For immediate release:

Have you had experiences of dementia services in Shropshire?

Healthwatch Shropshire would like to hear about patients' and carers' experiences of dementia services.

Dementia Awareness Week is being held from 17th to 23rd May and Healthwatch Shropshire is actively involved and keen to have feedback on local services.

You can let Healthwatch Shropshire know what you think about local services by phone 01743 237884, by email enquiries@healthwatchshropshire.co.uk or online www.healthwatchshropshire.co.uk.

Jane Randall-Smith, Chief Officer of Healthwatch Shropshire said:

"We recognise that dementia is a really important topic and that many people's lives will be touched by this condition, either as a patient, service user or a carer. That's why we are keen to hear about people's experiences of using services. Both good and poor experiences are useful in building up a picture of what is happening across the county and we use this information to seek service improvements. As well as dementia we always welcome comments about other health and social care services."

Healthwatch Shropshire is the independent consumer champion for health and social care in Shropshire. It gathers the views and experiences of patients, service users, carers, and the general public about services including hospitals, GPs, mental health services, community health services, pharmacists, opticians, residential care and children's services. It also has statutory powers that it can use to influence service provision by encouraging improvements.

Ends

Notes for Editors:

Healthwatch Shropshire is one of a network of 148 Local Healthwatch in England. It is supported by a national organisation, Healthwatch England.

It has a team working in community engagement, plus a volunteer programme, a visit programme to health and social care premises and an associate membership scheme to involve the public in its work. It also has a signposting service to help people access health and social care services and support.

Contact

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Healthwatch Shropshire

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