

Press Release

For immediate release:

Have you used physiotherapy services in Shropshire?

Healthwatch Shropshire would like to hear from people about their experience of using physiotherapy services across the county. For example, hospital services, muscular-skeletal outpatient services, neuro-rehabilitation, speech therapy and physiotherapy for fractures, arthritis, back pain and post-stroke. Were they happy with the service they received or do they feel that things could have been done better.

Jane Randall-Smith, Chief Officer of Healthwatch Shropshire, said: "We want to hear about people's experiences, both good and bad, of using physiotherapy services in Shropshire.

"This may include having physiotherapy at home, visiting a clinic or having a telephone consultation. We would like to hear about the length of time it took to be referred to a physiotherapist, the quality of the treatment the person received and whether they felt the service was of benefit to them. "

People can let Healthwatch Shropshire know what they think about local services by phone 01743 237884, by email enquiries@healthwatchshropshire.co.uk or online www.healthwatchshropshire.co.uk. The more comments received the more influence Healthwatch Shropshire has to improve services for local people.

Healthwatch Shropshire is the independent health and social care champion for people in Shropshire. It gathers the views and experiences of patients, carers, and the general public about services, including hospitals, GPs, mental health services, community health services, pharmacists, opticians, residential care and children's services. It then make reports and recommendations about how these services could or ought to be improved based on the information received from members of the public. This is shared with providers and commissioners of services who have a statutory duty to listen to Healthwatch and act on the information it shares with them.

Ends

Notes for Editors:

Healthwatch Shropshire is one of a network of 148 Local Healthwatch in England. It is supported by a national organisation, Healthwatch England.

It has a team working in community engagement, plus a volunteer programme, a visit programme to health and social care premises, an advocacy service and an associate membership scheme to involve the public in its work. It also has a signposting service to help people access health and social care services and support.

Contact

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