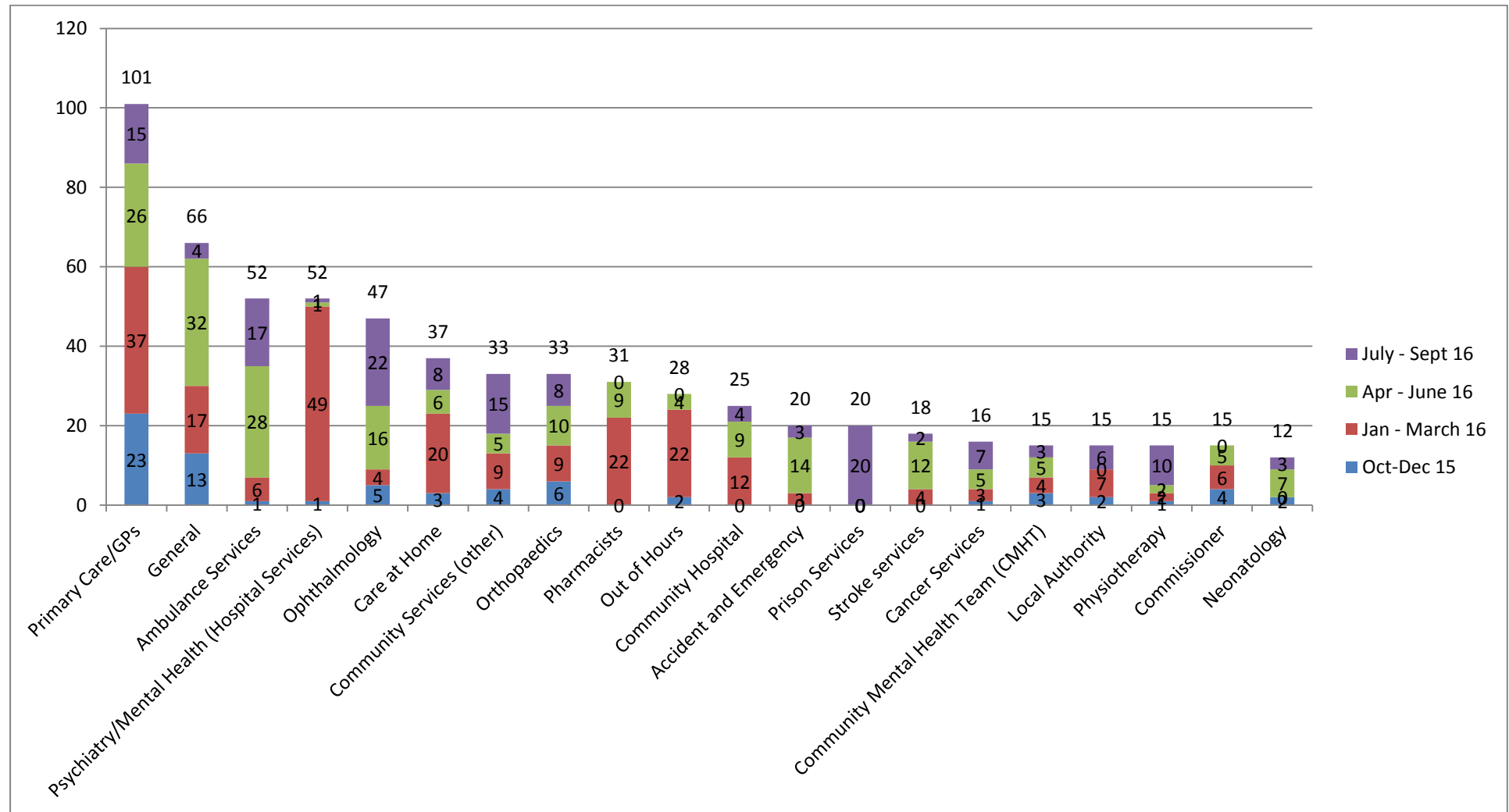
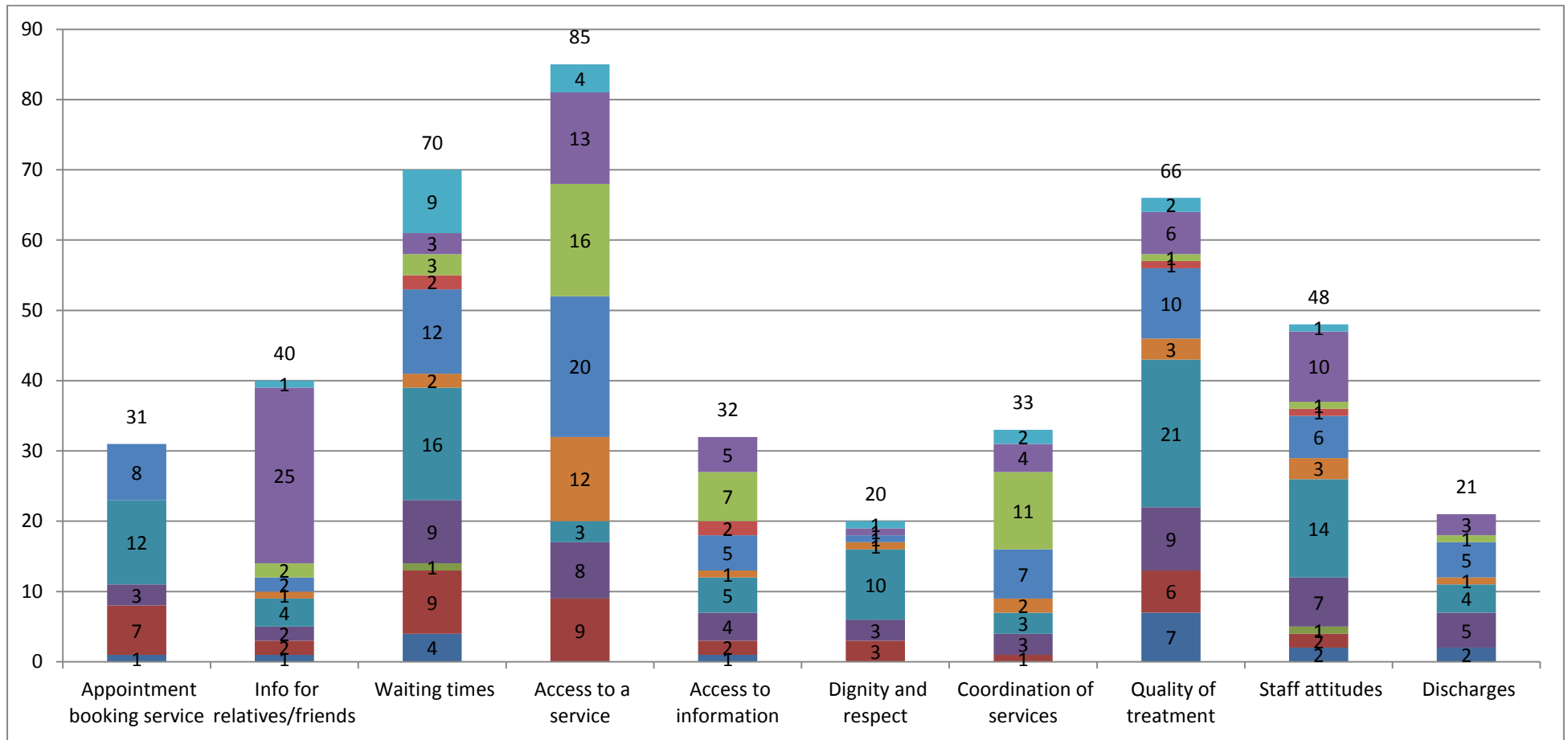


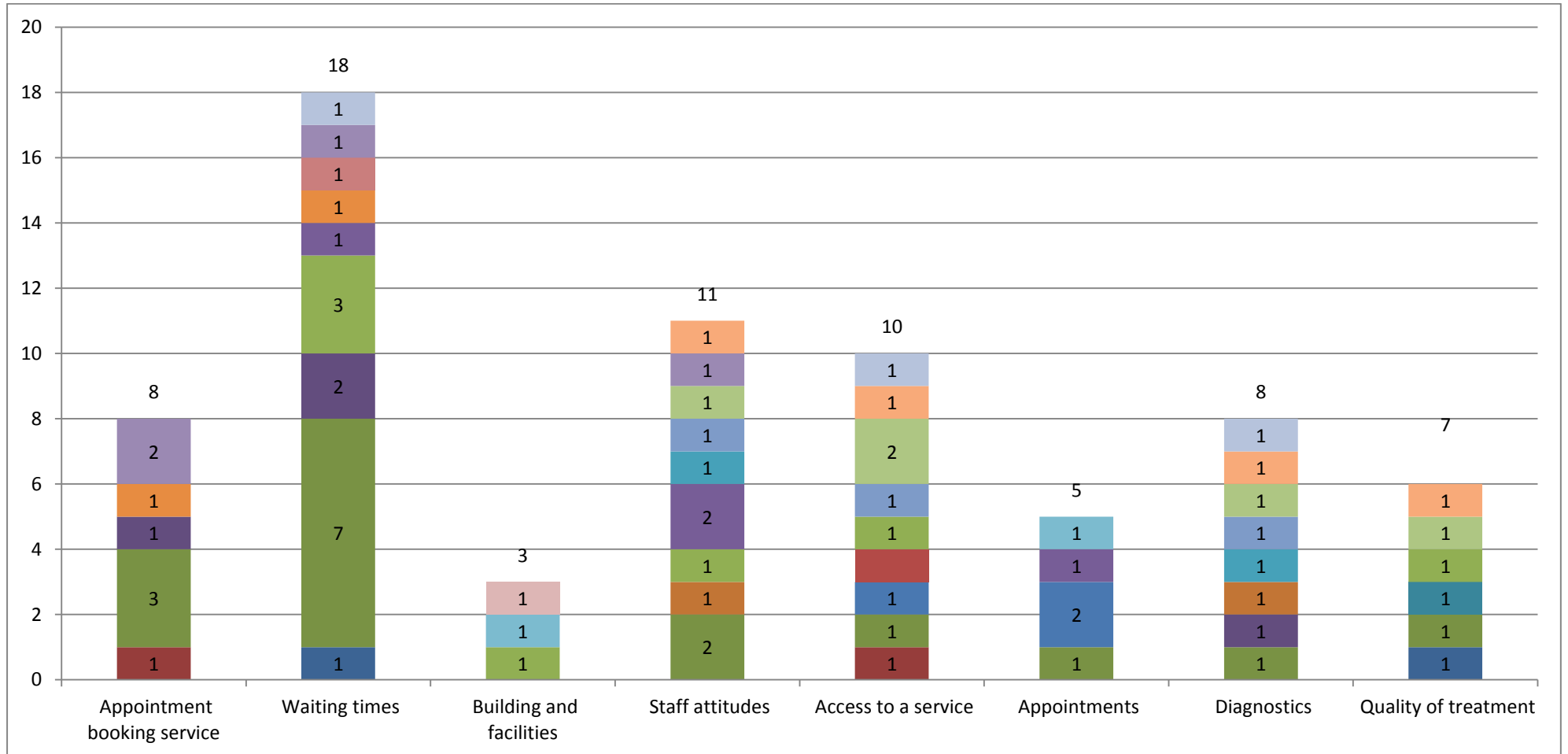
20 most frequently mentioned service types, all sentiments Oct 2015 – Sept 2016



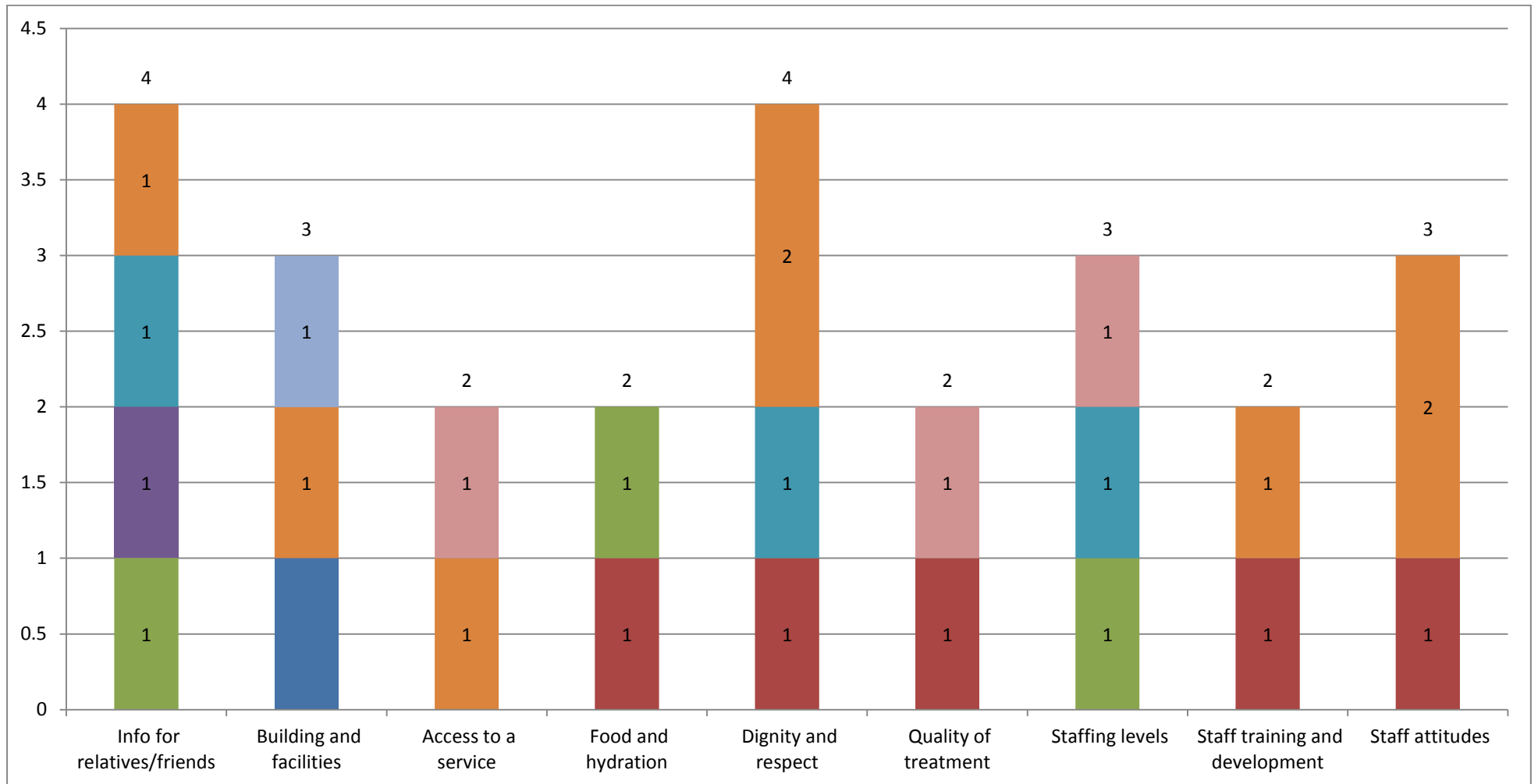
**Top 10 negative topics - Trusts and Commissioners Oct 2015 – Sept 2016**



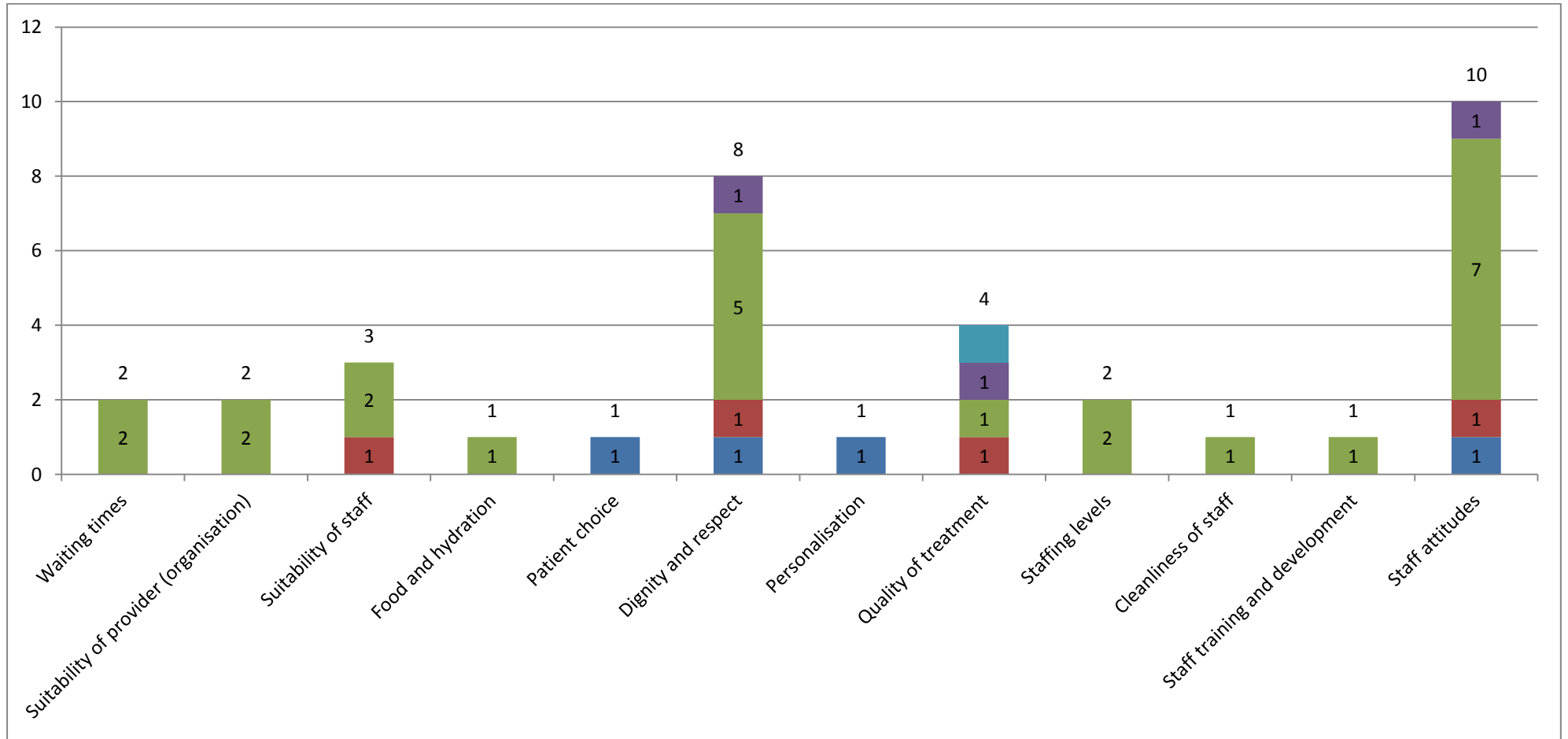
Negative topics for GP practices: (3 or more practices with comments) Oct 2015 – Sept 2016



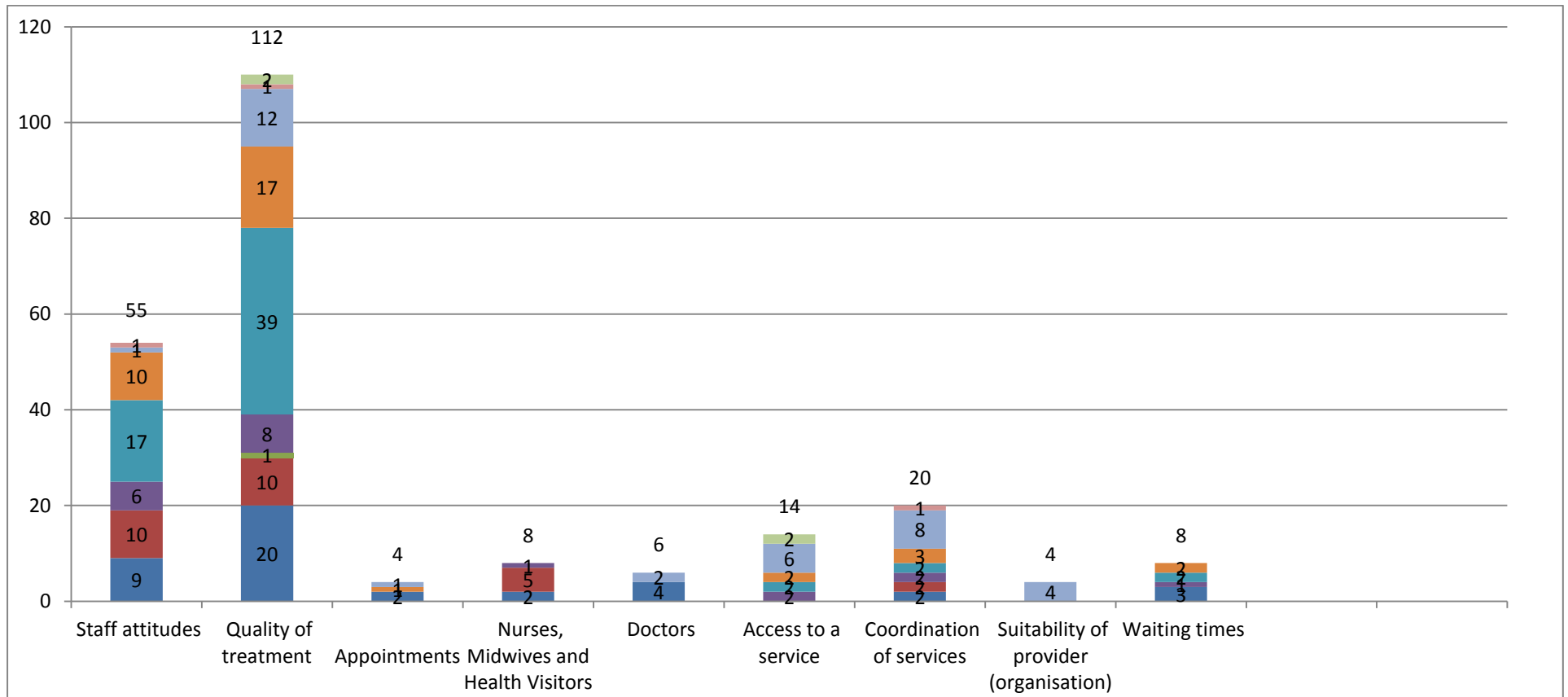
Negative topics for residential and nursing care homes: (providers with 2 or more comments) Oct 2015 – Sept 2016



Negative topics for home care providers: Oct 2015 – Sept 2016



**Trusts & Commissioners: 3 or more positive topics, Oct 2015 – Sept 2016**



GPs: positive topics, Oct 2015 - Sept 2016

