

Community Support Volunteer

Supported by: Volunteer Officer and Community Engagement Officer

Purpose

To help raise the profile of Healthwatch Shropshire in local communities

Key Activities

- Distributing leaflets and other promotional materials within your local community (community centres, libraries, church halls etc.)
- Ensure that Healthwatch Shropshire literature is available in local health and social care settings (GP surgeries, dentists etc.)
- Maintaining a record of the number of leaflets distributed locally and their locations.
- Keep Healthwatch Shropshire informed of relevant events within your local community
- Encourage people to use Healthwatch Shropshire services
- Promote Healthwatch Shropshire events and projects locally
- Contribute to help develop Healthwatch marketing items, including leaflets and press releases.
- Involvement in social media outreach
- Acting as an ambassador for Healthwatch Shropshire
- Encourage individuals to become members of Healthwatch Shropshire

Person Specification

- Knowledge of the local area
- Record keeping; logging leaflet locations
- Communication skills
- Enjoy working on your own
- A desire to help make positive change
- Have access to a car

Time Commitment

This role will require a commitment to giving a few hours a month to ensure that local facilities are stocked with relevant. This role would benefit an individual who is looking for flexible volunteering opportunities. You can do as much or as little as you like.

There may be some periods that are busier than others, and the time commitment can vary depending on other opportunities you may choose to get involved in.

Training and Support

Volunteers receive a full induction to the organisation and role. A full training package is provided to support in conducting the role, with additional training opportunities made available throughout the year.

Quarterly volunteer meetings are held to share learning amongst the volunteer team.

Benefits

All volunteers become members of Healthwatch Shropshire, enabling you to be kept up to date about our work, informed of the latest opportunities and to have your say in identifying priorities in health and social care in Shropshire.

Healthwatch Shropshire is committed to thanking its volunteers and organise a number of events during the year. Reasonable travel expenses are covered.

How to Apply

Please complete an application form and return by email to enquiries@healthwatchshropshire.co.uk or by post to the attention of the Volunteer Officer, 4 The Creative Quarter, Shrewsbury Business Park, Shrewsbury, Shropshire, SY2 6LG.

You can request an application form by phone, letter or email or you can download one from our website www.healthwatchshropshire.co.uk